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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

YEN-FU CHEN, et al.

Serial No: 10/815233

Filed: 03/31/2004

**Title: METHOD ENABLING REAL-TIME  
TESTING OF ON-DEMAND  
INFRASTRUCTURE TO PREDICT SERVICE  
LEVEL AGREEMENT COMPLIANCE**

Group Art Unit: 3621

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Respectfully submitted,



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Application Number	10/815233
Filing Date	03/31/2004
First Named Inventor	YEN-FU CHEN
Examiner Name	ANTIONE ROYALL
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Attorney Docket No.	AUS920031048US1

Examiner Initials	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear

**FOREIGN PATENT DOCUMENTS**

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**NON PATENT LITERATURE**

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AA	INSPECT, AN 8025190, Manish Mahajan et al.; "Managing QoS for Multimedia Applications in the Differentiated Services Environment", Journal of Network and Systems Management, Vol. 11, pp. 469-498			
AB	INSPECT, AN 8082104, Nagarajan K V; et al., "Modelling and Simulation of an Alarm Based network management System for Effective SLA Monitoring and Management", SCI 2003. 7 <sup>th</sup> World Multiconference on Systemics, Cybernetics and Informatics Proceedings, July 27-30, 2003, Orlando, FL			
AC	INSPECT, AN 7411882, Garg R, et al.; "A SLA Framework for QoS Provisioning and Dynamic Capacity Allocation", IEEE 2002 Tenth IEEE International Workshop on Quality of Service, May 15-17 2002, Miami Beach, FL			
AD	Statovci-Halimi B., et al.; "A Framework for Dynamic SLA Management Under Heterogeneous Traffic Conditions in MPLS Networks", Vienna University of Technology Institute of Communication Networks, Vienna, Austria, Vol. 22, pp. 219-226			
AE	Pulakka K.: "Controlling of Satisfaction of the End-Users and Profits of the ISPS in the DS Enabled Internet", Communication Systems, 2002. ICCS 2002, The 8 <sup>th</sup> International Conference on Nov. 25-28, 2002, Piscataway, NJ, Vol. 1, pp. 138-144			

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